



Peoria Surgical Group, Ltd. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Peoria Surgical Group, Ltd.** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Peoria Surgical Group, Ltd.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Information written in other languages.

If you need these services, contact the office at 309-495-0200 or contact us through our website at www.peoriasurgical.com.

If you believe that **Peoria Surgical Group, Ltd.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Brittney Clark, 1001 Main Street, Suite 300, Peoria, Illinois 61606, Phone (309) 495-0201 or Fax: (309) 676-6545, Email: bclark@peoriasurgical.com You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Brittney Clark is available to help.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.